

Floin Complaint Submission Form

In accordance with Article 71 of Regulation (EU) 2023/1114 and Delegated Regulation (EU) 2025/294

1. Complainant Information

Full Name:

Client ID:

Email Address (used for registration):

Phone Number (optional):

2. Description of the Complaint

Please provide a detailed description of your complaint, including the product or service involved. Include any relevant transaction IDs, dates, or other references.

3. Supporting Documents

Please list any documents you are attaching (e.g., screenshots, emails, transaction confirmations):

4. Declaration

I hereby declare that the information provided in this form is true and accurate to the best of my knowledge. I understand that Floin may contact me to request additional information or clarification in connection with this complaint.

Date:

Signature (typed or handwritten):